

EXCHANGES

Exchanges can be made within 60 days of receipt of merchandise. Additions to your exchange will be considered a new order and require additional shipping charges. Please allow up to 10 days to process. If your exchange is time sensitive, please call customer service at (866) 542-6500.

RETURNS

All returns must be made within 60 days of receipt. Shipping and handling charges are non-refundable. Please note that refunds can take up to 10 days to process.

ITEMS THAT MAY NOT BE RETURNED

All undergarments, tights, make-up, hair and foot care items (including toe pads, etc.), Clearance items may not be returned.

PACKAGING RETURNS

- All items must be unworn and in their original resalable packaging with tags attached.
- Laundered items cannot be returned.
- Shoes must be returned in perfectly new, unmarred, and unsoiled condition and should be returned in undamaged shoe boxes. Boxes that have been written on and taped cannot be accepted. Please place the package inside another shipping container or box so the package does not get destroyed and therefore the product cannot be accepted for return.

SHIP YOUR EXCHANGE OR RETURN TO:

Dancewear Solutions
 ATTN: Exchanges & Returns
 6700 Manchester Ave
 St. Louis, MO 63139

Customer Name:		Customer Number:	
Order Number:		Phone Number:	
Email Address:			

ITEMS BEING RETURNED

STYLE #	QTY	REASON CODE	COLOR	SIZE

EXCHANGE ITEMS FOR

STYLE #	QTY	COLOR	SIZE

For Refunds Paid By Credit Card: Your payment will be refunded to the card that was used to make the purchase. If we cannot refund to the card used, mark "Issue Refund Check" below.

For Exchanges: Please enclose any price difference on items. Include your shipping address below to receive your exchange order.

Issue Refund Check

Return/Exchange Reason Codes

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|-------------------------------|--|--|--|
| R27 - Too Small Overall | R38 - Too Big - Waist | R17 - Miscellaneous | R06 - Material - Elasticity |
| R30 - Too Small - Chest | R39 - Too Big - Seat/Hip | R19 - Packing - Color/Size/Item Marked Wrong | R07 - Material - Discoloration |
| R31 - Too Small - Waist | R40 - Too Big - Leg Opening | R20 - Shipped to Wrong Address | R08 - Manufacturing - Assembly |
| R32 - Too Small - Seat/Hip | R41 - Too Big - Sleeve | R21 - Overpull - Didn't Order Item | R09 - Manufacturing - Seams Open |
| R33 - Too Small - Leg Opening | R42 - Too Long Overall | R22 - Received Incorrect Order | R10 - Manufacturing - Rhinestones |
| R34 - Too Small - Sleeve | R44 - Too Long - Sleeve | R24 - Shipping - Incorrect Color/Size/Item | R11 - Manufacturing - Trim |
| R35 - Too Short Overall | R00 - Changed Mind | R25 - Shipment Arrived too Late | R12 - Manufacturing - Broken Accessories |
| R36 - Too Short - Sleeve | R01 - Ordered Incorrect Item | R02 - Fabric/Material Not as Expected/Pictured | R13 - Manufacturing - Incorrect Material |
| R28 - Too Big Overall | R03 - Data Entry Error | R04 - Material - Run/Rip/Hole/Tear/Snag | R18 - Quality Assurance - Missing/Mismatch |
| R37 - Too Big - Chest | R15 - Unable to Deliver/Refused Delivery | R05 - Material - Stain/Mark | R43 - Color/Pattern Not as Expected/Pictured |