## **EXCHANGE PREPARATION**



If you would like to apply your refund to a new order, please call Customer Service at 1.866.542.6500 to have us place the new order for you.

For international customers, please email Customer Service at info@dancewearsolutions.com or call 1.314.773.9000.

Items that may not be exchanged: clearance and discontinued items, special orders, select undergarments, tights, makeup, hair and foot care items (including toe pads,) and size sets.

You have up to 60 days from the ship date to exchange or return eligible items for a refund to the original form of payment. Shipping and handling charges are non-refundable. Please allow up to 10 business days for processing your exchange.

## Please list the items you'd like us to order upon receipt of your original merchandise.

| Return Authorization # |
|------------------------|
|                        |
| Customer Name          |
| Customer #             |
|                        |
| Order #                |
| Phone#                 |
|                        |
| Email Address          |
| Shipping Address       |

| STYLE # | DESCRIPTION | QTY | COLOR | SIZE |
|---------|-------------|-----|-------|------|
|         |             |     |       |      |
|         |             |     |       |      |
|         |             |     |       |      |
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|         |             |     |       |      |
|         |             |     |       |      |
|         |             |     |       |      |
|         |             |     |       |      |

To receive your exchange order, please enclose a check to cover any price differences on items, and include your shipping address if it differs from the original order.

When sending the merchandise back, be sure to write the RA number on the outside of the package. Please include a copy of the RA Summary inside with the merchandise.